



Product Certification Body Policy

SMC Slovensko a.s., in carrying out its activities as a Product Certification Body, is committed to ensuring product compliance with applicable standards and regulations, promoting safety, quality and sustainability. Our mission is to provide impartial and effective assessments, thus contributing to consumer confidence and business competitiveness.

In this context, SMC Slovensko a.s. has several objectives, including:

- Ensuring that certified products meet the applicable legislative and regulatory requirements;
- Providing a transparent, accessible and timely certification service;
- Promoting the adoption of good industrial practices and continuous improvement in production processes.

Only in this way will we be sure to provide a service recognized by the market and able, for this reason, to allow a rapid growth of the shares of the same held by SMC Slovensko a.s. and only in this way will we be sure to work in a stimulating and competitive environment, always updated and continuously involved in the problems of the product certification system and in the search for the best solutions to ensure the continuous improvement of SMC Slovensko a.s.. We are committed to constantly improving our processes and our product certification procedures through the collection of feedback, data analysis and the implementation of best practices.

SMC Slovensko a.s., in carrying out its product certification activities, operates according to the following basic principles:

- Impartiality: we maintain a high level of impartiality and neutrality in our certification process, avoiding conflicts of interest;
- Expertise: our staff is highly qualified and constantly trained to ensure accurate and up-to-date assessments;
- Confidentiality: all customer information is treated with the utmost confidentiality and in compliance with data protection regulations;
- Transparency: we communicate clearly and openly about the certification criteria and the results obtained.

SMC Slovensko a.s. believes in professionalism and is committed to continuous training of its employees and assessors, as well as continuous evaluation of their performance and of all those who perform activities on its behalf.

Top management is very involved in the above-mentioned activities, and this is essential for the life of our company. We all need to improve the entire life cycle of business activities.

Only by working competently and professionally will we be sure to offer up-to-date services and ensure the satisfaction of our customers. We must also learn from our mistakes, be ready for training and all forms of improvement of our knowledge.

A handwritten signature in blue ink, appearing to read 'R. M. M.', is positioned in the bottom right corner of the document.

Date, 26/06/2024